# Frequently Asked Questions – Diversity In Our Workplace

As part of your middle management role within the Bunjappy organisation, you have been assigned the task of preparing draft answers to a set of questions the management team believe people will ask, either of their supervisors or in response to doing the online diversity course. These questions will focus on the company’s values and how it will deal with its employees and customers.

In each of the questions below, you are to construct what the answers may be to reflect the company’s promotion of diversity and wishes that its staff be sensitive to differing values, beliefs and cultures.

Your draft work will be presented to the board of the company for their consideration and critical review. When you have finished constructing the responses to the FAQs, place your work in your digital portfolio.

**FAQ 1**

What sort of disabilities may employees find in our customers and what are the implications for our workplace? (List two (2) disabilities and their implications for being in our tourist centre and accessing out tours.)

**FAQ 2**

What support exists for employees? (Mention two (2) support services available in nearly all workplaces.)

**FAQ 3**

Why is it important for Bunjappy to have a discrimination-free workplace? (Answer in 20 - 40 words.)

**FAQ 4**

Why can language barriers an issue in our workplace? (Answer using 20 - 40 words.)

**FAQ 5**

How can I help to overcome language barriers in the workplace? (Answer using 20 - 40 words.)