Simone at the front counter…

Hey, I need help!

A customer is coming in who has planned a tour package to Cairns and travel up the Cape York peninsula by 4WD.

What health and safety advice should we give him about going on this tour?

What forms should we use to communicate our health and safety information to the clients?

I know he will want an explanation for everything! He is one of those types. He will want to know why it is unlikely that the travellers on this package would need medical insurance.

Thanks for the help – send the responses to Marg and she’ll pass them on.

Simone