**IT Support Test**

Provide responses to the following tasks. Your responses are to be submitted in your e-portfolio unless otherwise directed by your supervisor.

1. When building a website, the requirements of clients will vary. Provide four examples of what some of those requirements could be.
2. Depending on the type of website and content you are creating, there are different features you may require from an IDE. What are eight common features of an IDE you could seek from this application?
3. Name of IDE and FTP application your used in building your web page project for Greg Klaus.
4. Explain, in about 60 – 100 words, why you selected that IDE and FTP applications.
5. Name two other online and two other workstation based IDEs that focus on building web sites.
6. What is a markup language? Answer in 100-200 words.
7. What is a file transfer protocol (FTP)? Explain the functions of a file transfer protocol. Answer in 100-200 words.
8. What are the five (5) common web browsers? Identify and explain using no more than 50 words for each web browser.
9. What is w3c Web Content Accessibility Guidelines and the four principles that underpin those Guidelines?
10. Explain web navigation and why it is important on a website? Answer using 20 - 50 words.
11. Identify at least four (4) website testing methodologies.
12. Explain what a web development process is? Answer to be between 20 – 40 words.