Course Agenda

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| 8:30-9:00 | Course Overview and Introductions |
| 9:00-10:30 | What Influences People in Forming Relationships?  Appearance  Similarity  Complementarity  Reciprocity |
| 10:30-12:00 | First Impressions |
| 12:00-1:00 | Lunch |
| 1:00-1:45 | Non-Verbal Communication  Body Language  Gestures |
| 1:45-3:45 | Verbal and Written Communication  On the Phone  In Person  Via E-Mail and Text |
| 3:45-4:15 | Role Play |
| 4:15-4:30 | Workshop Wrap-Up |